PROVIDENCE PIPE PRODUCTS, INC

9435 SORENSEN AVE
SANTA FE SPRINGS, CA 90670
(562) 803-1273

LETTER OF WARRENTEES

The following warrantees, conditions, and exclusions apply to all products manufactured by Providence Pipe Products, Inc.*

PROVIDENCE PIPE PRODUCTS, INC. 30 DAY COMPLETE SATISFACTION GUARANTEE

Providence Pipe Products, Inc. wants to be sure all our customers are satisfied. If you are unhappy with any product we manufacture for any reason within the first 30-Days after purchase, we will provide a replacement product at no charge to you. Return the product in good new condition with all packaging and we will provide a replacement product. Buyer pays shipping costs on any and all returns.

PROVIDENCE PIPE PRODUCTS, INC. ONE YEAR LIMITED WARRANTY

Providence Pipe Products, Inc., warrants its products to be free from defects in design, materials and workmanship for a period of one (1) year from the date of purchase, but in no event later than 18 months from the date of shipment by Providence Pipe Products, Inc., to the dealer or end user. If a part is replaced under this one-year limited warranty, the properly installed replacement part shall be warranted from the date of the original purchase. This limited warranty applies only to products manufactured by Providence Pipe Products, Inc. Products not manufactured by Providence Pipe Products, Inc., are subject exclusively to the components manufacturer's warranty terms and conditions and the sole responsibility of each such components manufacturer.
Providence Pipe Products, Inc. sole obligation under this Limited Warranty shall be, at Providence Pipe Products, Inc.'s option and upon Providence Pipe Products, Inc.'s inspection, to repair, replace or issue a credit for any product which is determined by Providence Pipe Products, Inc. to be defective in material or workmanship. Providence Pipe Products, Inc. may inspect the defective product to determine whether this Limited Warranty applies and any refusal to allow such inspection voids this warranty. Final determination of limited warranty coverage lies solely with Providence Pipe Products, Inc. Statements or recommendations made by a Providence Pipe Products, Inc. representative, dealer or agent to end-user do not constitute a warranty by Providence Pipe Products, Inc. or create any liability for Providence Pipe Products, Inc.
This warrantee is limited to the original retail purchaser. It is not transferable.

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WARRANTY EXCLUSIONS

This Limited Warranty does not cover, and Providence Pipe Products, Inc. is not responsible for damage caused by aby of the following causes: (i) damage to any product caused by any attempt to repair, replace, or service the product by persons other than Providence Pipe Products, Inc. authorized service representatives; (ii) failure to perform the recommended periodic maintenance procedures listed in the manual accompanying the product; (iii) any product that has been altered or modified in any way not approved by Providence Pipe Products, Inc. in advance in writing; (iv) depreciation or damage caused by normal wear and tear, failure to follow operation or installation instructions, misuse, negligence or lack of proper protection during storage; (v) any product that has been operated under more severe conditions or beyond the rated capacity specified for that product; (vi) exposure to fire, moisture, water intrusion, electrical stress, insects, explosions, extraordinary weather and/or environmental conditions including, but not limited to lightning, natural disasters, storms, windstorms, hail, earthquakes, acts of God or any other force majeure event; (vii) costs of nominal maintenance parts and services; (viii) damage sustained during unloading, shipment or transit of the product.

HOW TO NOTIFY PROVIDENCE PIPE PRODUCTS, INC. OF A WARRANTY CLAIM

To be eligible for warranty service, the end-user must: (1) report the product defect to the entirety where the product was purchased within the Limited Warranty period specified in this Limited Warranty; (2) submit the original invoice to establish ownership and date of purchase; and (3) make the product available to a Providence Pipe Products, Inc. authorized service representative for inspection to determine eligibility for coverage under this Limited Warranty. This Limited Warranty shall not extend to any person or entity who fails to provide proof of original purchase from Providence Pipe Products, Inc. or a dealer. No product may be returned for credit or adjustment without prior written permission from Providence Pipe Products, Inc. If the product is eligible and covered by the warranty, Providence Pipe Products, Inc. will repair or replace the defective equipment (at its option) without charge for labor or materials. Freight, insurance, or other costs incurred are the purchaser's responsibility. Repairs not covered by the warranty are subject to charge.

If you would like to request a repair or replacement and believe your product(s) is covered under the above limited warranty, please visit www.providencepipe.com and click on Forms and download the RGA form.

**This warranty policy may be updated or revised at any time. New warranty policy is effective as of the date of change.*